Guinness T-Shirts FAQs

How do I enter the promotion?

To enter the Promotion, scan QR code on promotional tent cards or coasters in participating outlets or visit <u>www.guinness.com/en-gb/experiences/summer-t-shirt</u> and enter your details, including first name, last name, mobile number, email address, D.O.B, region and postcode between 00:00 3rd July 2023 – 23:59 13th August 2023 ('promotion period') to find out instantly if you are a winner.

How many t-shirts are available to be won?

There are 1,000 Guinness x Fatti Burke T-shirts available to be won throughout the promotional period.

How do I know if I'm a winner?

You will be told instantly online if you have won one of the Guinness x Fatti Burke T-shirts. Winners will be asked to complete a claim form to claim their prize. Winners will need to enter their name and address details and select the T-shirt size they require.

What T-shirt sizes are available?

There are 4 sizes available (S, M, L or XL) and sizes are subject to availability. Where the T-shirt size is unavailable, you will be able to select an alternative size. Please be careful when selecting the size as winners will not be able to return or exchange their T-shirt after winning. We reserve the right to award an alternative size if your size is unavailable.

Guinness T-Shirt – sizes				
	S	Μ	L	XL
Chest Measurement in CM	100	108	116	124
Chest Measurement in INCHES	39	43	46	49
Length in CM	70	72	74	76
Length in INCHES	27	28	29	30

What if the T-shirt size I would like is unavailable?

T-shirt sizes are subject to availability. If the T-shirt size you would like is unavailable, it won't let you select it on the claim form and it means unfortunately there is none of that particular size left and you will need to select an alternative size.

What happens if I don't claim my prize?

Winners need to claim their prize instantly online. If you don't claim your prize instantly your prize will be forfeited and placed into a wrap up draw at the end of the promotion.

What is the wrap up draw?

We will hold a wrap up draw at the end of the promotion should there be any T-shirts that have not been won or claimed during the main promotional period. The wrap up will include all valid entries that have not won a T-shirt within the main promotional period. Wrap up draw winners will receive an email within 7 days of the wrap up draw which will take place on 21st August 2023.

When will I receive my T-shirt?

Prizes will be dispatched via Royal Mail Tracked Second Class post within 28 days of a valid prize claim to the postal address provided on the claim form. Delivery of the T-shirt may be subject to delays due to Royal Mail strikes or other causes.

How do I wash my T-shirt?

T-shirts are 100% BCI Cotton, wash at 30 degrees.

Can I exchange my T-shirt size?

No, unfortunately T-shirts cannot be returned or exchanged.

I've not received my T-shirt, who should I contact?

Please contact us at the following email address and we will track your package for you: <u>hello@summertshirts2023.com</u>

I have another query, who can I contact?

Please contact us at the following email address if you have any queries: <u>consumercare.GBandIreland@diageo.com</u>