

Guinness Jumpers FAQs

How do I enter the promotion?

To enter the Promotion, purchase a 4 pack of Guinness 0.0, scan QR code on promotional displays in participating stores or visit www.guinness.com/en-gb/winchristmasjumpers and enter your details, including first name, last name, mobile number, email address, D.O.B, region, postcode and last 4 digits of barcode between 00:00 1st November 2023 – 23:59 28th November 2023 ('promotional period') to be entered into the next weekly prize draw for the chance to win 1 of 250 Christmas Jumpers per week.

How many Christmas Jumpers are available to be won?

There are 1,000 Guinness Christmas Jumpers available to be won throughout the promotional period. There will be 250 given away per week via a prize draw.

How do I know if I'm a winner?

The winners will be the first 250 valid entries drawn from all valid entries each week. Winners will be notified by email within 7 days of the draw. The email will contain a unique link that the winner needs to follow to complete the claim form with their personal details within 7 days to claim their Guinness Christmas Jumper.

What jumper sizes are available?

There are 4 sizes available (S, M, L or XL) and sizes are subject to availability. Where the jumper size is unavailable, you will be able to select an alternative size. Please be careful when selecting the size as winners will not be able to return or exchange their jumper after winning. We reserve the right to award an alternative size if your size is unavailable.

Guinness Christmas Jumper – sizes				
	S	M	L	XL
Chest Measurement in CM	102	108	114	120
Chest Measurement in INCHES	40	42.5	45	47
Length in CM	68	70	72	74
Length in INCHES	27	27.5	28	29

What if the jumper size I would like is unavailable?

Jumper sizes are subject to availability. If the jumper size you would like is unavailable, it won't let you select it on the claim form and it means unfortunately there is none of that particular size left and you will need to select an alternative size.

What happens if I don't claim my prize?

Winners need to claim their prize within 7 days of win notification. If you don't claim your prize within 7 days your prize will be forfeited and placed into a wrap up draw at the end of the promotion.

What is the wrap up draw?

We will hold a wrap up draw at the end of the promotion should there be any Jumpers that have not been claimed during the main promotional period. The wrap up will include all valid entries that have not won a Jumper within the main promotional period. Wrap up draw winners will receive an email within 7 days of the wrap up draw which will take place on 12th December 2023.

When will I receive my jumper?

Prizes will be dispatched via Royal Mail Tracked Second Class post within 28 days of a valid prize claim to the postal address provided on the claim form. Delivery of the jumper may be subject to delays due to Royal Mail strikes or other causes.

How do I wash my jumper?

Guinness Christmas Jumpers are 100% acrylic, wash at 40 degrees.

Can I exchange my jumper size?

No, unfortunately jumpers cannot be returned or exchanged.

I've not received my jumper, who should I contact?

Please contact us at the following email address and we will track your package for you:
info@christmasjumper2023.com

I have another query, who can I contact?

Please contact us at the following email address if you have any queries:
consumercare.GBandIreland@diageo.com