# CV 101: AN EXPERT GUIDE TO CREATING A STANDOUT CV FOR THE HOSPITALITY INDUSTRY

Job seeking can be challenging, so it is important to create a CV that makes an impact. With help from Stephen Waters, MD at Watershed, we have created this handy downloadable to help you put your best self forward.

Try to limit your CV/resume to a one-page document

# CV

#### CONTACT

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Address Line 1, Address Line 2, County, Postcode



0123 456 78900



email@emailaddress.com



facebook.com/yourname

#### **EXPERTISE**

Upselling

Menu Creation

Orcanon

Team

Customer

Service

Leadership

University name Course Details Modules

**EDUCATION** 

2014-2017

College name Course Details Modules

2012-2014

2008-2012

School name Course Details

English (A), Maths (B), Physics (C)

Make sure to showcase your relevant skillset.

If appropriate,

media handles

share any social

including LinkedIn

or Instagram as

part of your

contact info.

## Alex Smith

#### **Bar Manager**

#### **PROFILE**

I have proven history of adding value and bringing a positive attitude to any bar that I have managed. Cost management, seeking revenue opportunities and leading staff well have continuously been top of mind, as well as ensuring that each and every guest receives exceptional service.

"Alex has been an incredible asset to our business. His drive and care for staff and customers has been very much reflected in his day-to-day and last three years with us."

Anna Jones, Jones & Co bars

2019-Present

#### WORK EXPERIENCE

BAR MANAGER Delaney's, Vancouver, Canada

Managing and overseeing all bar operations, stocktaking and

reviewing of menus, and driving standards in his team.

• Training new members staff, as well as supporting

- and managing the entire team.
- Role modelling strict adherence to health and safety procedures
- Trialing new ways of working and experimenting with menusMaximising guest satisfaction and retention
- Setting consistent standards of service across all areas of the business
- In charge of the safety and welfare of staff and guests alike and the public.

BAR MANAGER Smiths, Toronto, Canada 2016-2019

Managing the operational, financial and commercial performance of the bar. Managing a team of trained professionals, aligning staff attitudes to corporate objectives, and being available to both guests and staff at all times.

- Maximising guest satisfaction and retention
- Setting consistent standards of service across all areas of the bar.
- In charge of the safety and welfare of staff and guests alike and the public.

#### **ACTIVITIES AND INTERESTS**

- Cooking
- Travelling Spent a semester studying abroad in Spain during my third year of university
- Member of wine society club
- Football member of local club, playing for a team weekly
- Volunteering with distribution of food to homeless

#### **REFERENCES**

Available on request

Share a short intro that is personal, professional and gives a good summary of your experience so far.

Ask a previous employer or colleague to make your CV stand out.

Use reverse order of employment history: start with the most recent role and work backwards. Length of service within a role matters as this shows commitment and loyalty.

Include activities and interests as these can often be as important as your employment history.

Have a go at <u>creating your own CV</u> based on all the tips shared.

### \*\*Bonus Cover Letter Tips\*\*

Craft a great cover letter to accompany your CV.

- Address employer to make it more personal.
- Keep letter length short yet informative.
- Visit the venue so you can be enthusiastic and genuine when talking about the role.
- Share top line experience.
- Ask a previous employer to list your top skills and quote them.