

## Sensory Environment

We have introduced sensory-friendly mornings once a month at the Guinness Storehouse.

Sensory kits are available for service users at our Information Desk.

We have placed 'Sensory Hotspot' signage before areas that are high sensory.

We have a quiet space available on the ground floor, however we aim to create additional quiet spaces in other areas of the building.

## Communication

Key staff (managers, supervisors etc.) are trained in 'Autism Understanding & Awareness'. Staff with grey blazers have received this training.

We accept AsIAm Autism ID cards. Carers are offered complimentary admission to Guinness Storehouse. This is limited to one carer per person. We have linked in with Hidden Disabilities and offer sunflower lanyards to any visitor who may need one. We will continue to train our staff on the significance on what these symbolise.

We aim to introduce communication aids at all points of sale throughout the visitor experience.

## Predictability

We have a visual guide to the building both on site and online, which outlines clearly the steps involved in the tour. This includes photos of the inside and outside of the building.

We will have a map of the site available on site and online.

A sensory map is available on site and online which allows visitors to familiarise themselves with the sensory environment prior and during their visit.

We will have short clips of different noises/sounds that a visitor may encounter during their tour available online as to allow the visitor to prepare themselves for the sensory environment prior to their visit.

## Judgement & Attitude

We will include 'Autism Understanding & Awareness' in our inductions so that all staff will be trained.

We are assistance dog friendly.